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Developing QP-NOS for FSM technicians

National Occupational Standards (NOS) specify the standard of performance an individual must achieve when carrying out a function in the workplace. A Qualification Pack is a set of NOS aligned to a job role. While working with MoHUA as Technical Support Unit, UMC felt the need to institutionalise job roles for FSM sector. In consultation with National Skill Development Council (NSDC) and Sector Council for Green Jobs (SCGJ) and with support of Bill and Melinda Gates Foundation, UMC has developed QP-NOS for persons engaged in relevant work under Faecal Sludge Management (FSM) sector. The three job roles developed and approved are:

- 1. FSTP Operators
- 2. <u>Desludging Operators</u>
- 3. Septic Tank Technicians

The QP-NOS aims to guide technicians, masons and other workers involved in these job roles with guidelines, knowledge and understanding, skills required to perform these jobs.







Sustaining Sanitation improvements in MISAAL

Swachh Bharat Mission (SBM) was rolled out in 2014, since then barring a few states like Goa, Odisha, Uttar Pradesh, Himachal Pradesh and Manipur, India has been declared ODF. Sanitation coverage in Urban India improved from 34% in 2014 to 98% in February 2019, marking a massive acceleration in the four years of commitment.

Under MISAAL in partnership with USAID, we are supporting ULBs in the three states namely Gujarat, Rajasthan and Odisha to achieve and sustain ODF by focusing on community engagement and behaviour change. MISAAL envisions sanitation as an economy that can harness livelihoods opportunities aiming to create an enabling ecosystem for sustaining ODF.

The sanitation status of the three states over the Swachh Bharat timeline has been interesting, with Gujarat and Rajasthan attained ODF status while Odisha is at 57%.

Year	Gujarat	Rajasthan	Odisha
2019	100%	100%	57.56%

Source: Swachh Bharat Urban Dashboard, May 2019

One major difference between the status of Gujarat, Rajasthan and Odisha is that the former two states adopted a subsidy based model with stage wise disbursement while constructing toilets. While on the other hand, Odisha adopted incentive based model with beneficiary led construction approach wherein disbursement was done after the completion of toilet. This led to lesser motivation among citizens to build a toilet.

In case of Odisha, making the state ODF by mission target date i.e. October 2, 2019 calls for an immediate action. Under MISAAL, we are working closely with city and state government of Odisha to make it ODF in a sustainable manner.





Ahmedabad slums have pukka houses with electricity and water connection, under MISAAL we are supporting to sustain ODF+ status



Slums in Jodhpur are located on ridges,due to this access to water is a problem and hence maintenance of PT/CTs is one among many challenges in sustaining ODF+

'Pragati Didi ke Nuskhe' - Financial Literacy Module for Sanitation Workers

Sanitation Workers have been one of the most marginalized segments of the society. While today, there is large focus on sanitation in our lives, the huge army of people that is at the background of bringing this quality to our life are these "unsung heroes."

To address the issues of financial inclusion a financial module has been developed to bridge this gap - "Pragati Didi's Tips - Financial Prosperity for Sanitation Workers". This Financial Literacy module will support the DAY-NULM functionaries to help make the beneficiaries improve their money management skills. The module has been developed under Bill and Milenda Gates Foundation, offering the opportunity to learn basic skills related to personal financial management, savings, loan management, investment, insurance, planning for old age/retirement and financial service providers. A special focus on the financial entitlements for the sanitation workers is undertaken in this document.

The financial literacy module is divided in 4 parts:

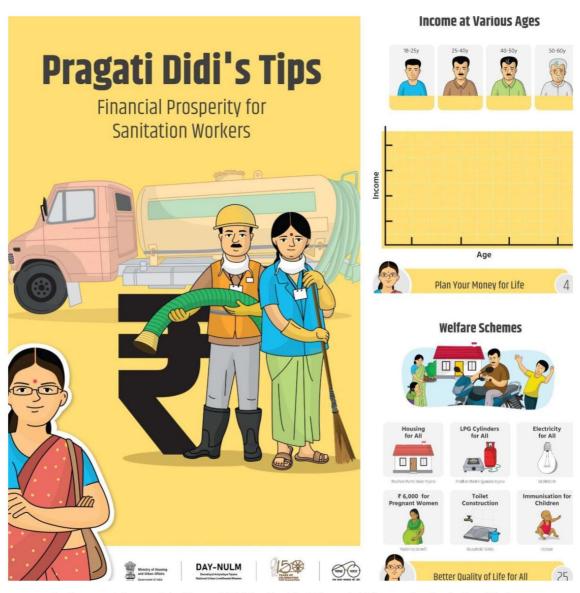
Module 1: Understanding the language of Money

Module 2: Towards Prosperity - A Life of My Dreams

Module 3: Know Government Entitlements

Module 4: Becoming Money Smart

The <u>financial literacy activities</u> under DAY-NULM are expected to catalyse mainstreaming the SHGs and individuals from most vulnerable sections of the population into the livelihood ecosystem.



A glimpse at the module 'Pragati Didi ke Nuskhe'-Financial Literacy for Sanitation Workers

U-LEARN App (Urban Livelihoods e-Learning and Resource Network)

The Urban Livelihoods e-Learning and Resource Network (U-LEARN), is first of its kind online e-learning portal developed under the collaboration of MoHUA and UMC. The application targets to benefit urban poor and marginalized communities and support the DAY-NULM workforce who are on field most of the time. This portal will support in training and capacity building for DAY-NULM mission functionaries like NMMU, SMMU, CMMU, Community Organizers, Community Resource Persons, Resource Organizations, members of Area Level Federations and Self-Help Groups. The e-learning portal is available on the web as well as a mobile application.

The U-LEARN app has learning contents in the form of videos, tutorials, case studies on leading practices and various reference documents. Once successfully completed, participants will receive certificates from Ministry of Housing and Urban Affairs.

You can now access the portal at https://www.u-learn.in/

On Android app at U-LEARN NULM
On iOS app at U-LEARN NULM





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