



Local Government Practices

Covid Times Update

Understanding Logistics and Use of Technology

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Compilation from States and Local Government responses on COVID-19 outbreak

In the wake of current COVID 19 outbreak that has taken over many parts of the world only in a mere span of over 3 months, the government is facing an unprecedented challenge of protecting its citizens from the virus and from the economic slowdown caused by the nationwide lockdown imposed since the March 25, 2020. While in the past, the country has successfully emerged out of a crisis caused by virus outbreaks, the challenges envisaged in the present context are multi-fold and of a larger scale.

Therefore, we bring to you interventions by local governments, community and states at large to keep you posted with the measures that have proven to be effective in various situations. The update specially looks into the role that Urban Local Bodies have played in managing the crisis by effectively managing the supply chain of essential items to citizens across their constituencies breaking the chain of pandemic spread.

The ad-hoc role of responding taken up by Urban Local Bodies during the humanitarian crisis is not uncalled for rather is a well appreciated response to the growing crisis. This also sets a foundation for empowering local governments further.

Disclaimer: This is a compilation based on secondary data sources and does not represent primary research conducted by

UMC.

Indore Is Deploying Its Swachh Bharat Machinery to Deliver Groceries under lockdown

Indore has been under a strict curfew since March 29, 2020, with residents not allowed out even to buy food. The Indore Municipal Corporation (IMC) has been doing home deliveries of essentials since the first week of April 2020. Every day, a team comprising a driver, a helper and a volunteer from an NGO is set out to collect garbage and also hand out and collect grocery order forms.

Orders ranging from 5,000 to 20,000 are collected on an average per day. The order forms eventually reach the specified grocery stores to be delivered to homes. To be chosen, a grocery store must have delivery staff as well as a vehicle for delivery. For shops that do not have vehicles, the IMC has arranged private vehicles, such as auto-rickshaws that are lying unused. Shops that fail to deliver orders in time lose their license to work during the lockdown and have their curfew passes revoked. Initially, when fewer grocery stores were linked to the service and when the lockdown had resulted in a high volume of deliveries, the system was unable to cope. Now, the number of grocery stores linked with the service has risen from 200 to 1,000, and the early hiccups, such as late deliveries, have been resolved.



News Source: [India Spend](#) Image Source: India Spend

Ahmedabad: Ration and food packets at doorstep for the vulnerable communities and vegetables on wheels

The Amdavad Municipal Corporation has been making various efforts to make sure essential services are not disrupted. The corporation collaborated with Amul to deliver over 14,990 tetrapacks of milk, distributed 1,64,981 free food packets to the homeless, and 1,712 food packets to senior citizens. Over 11,100 free packets of vegetables and 7,792 grocery kits were also given to those in need. For those in quarantine, 28,281 free cooked food packets and 5,387 grocery kits were also distributed. To meet the needs of the citizens, the corporation also plied 164 vehicles under their project, Vegetables on Wheels, selling over 42,578 kg of vegetables since the lockdown.

AMC has also allowed outlets such as Big Bazaar, Reliance Retail, Osia Hypermarket, and D-Mart to deliver vegetables and groceries. The corporation has released Helpline numbers for people to access these services.



News Source: [The Better India](#) Image Source: Ahmedabad Mirror

BMC Mobile Vans and a pool of grocery stores to deliver groceries & veggies at doorstep in Bhubaneswar

In an effort to ensure that people get groceries and vegetables during the ongoing lockdown period, the Bhubaneswar Municipal Corporation (BMC) has rolled out mobile van service for the delivery of essentials at doorstep. People can order groceries and vegetables over the phone by dialing the phone numbers of the BMC mobile vans. The civic body has made 120 such vans operational to supply groceries & vegetables and is proposing to increase the number to 200.

In addition to these, the Bhubaneswar Municipal Corporation (BMC) has also formed a pool of 28 stores for home delivery of food items and other essential goods to prevent gatherings at markets. The BMC has also provided a list of WhatsApp numbers of these outlets which can be contacted for placing orders. People can send a list of items they require along with their address for delivery and pay the bill after receiving the articles.



News Source: [OdishaTV.in](#) Image Source: The New Indian Express

Karnataka to Facilitate Doorstep Delivery of Groceries, Orders Can be Sent Via WhatsApp

Karnataka Chief Minister BS Yediyurappa recently launched a helpline service for home delivery of essential items and groceries in a bid to ensure that people remain indoors amid the coronavirus pandemic. The helpline will operate through call and on WhatsApp. Customers can send their grocery list on 08061914960.

The chief minister said that around 5000 delivery agents will be roped in from various private agencies who will help with the door-to-door delivery. The service was an initiative of the Bruhat Bengaluru Mahanagar Palike (BBMP). A 9-step manual of how to go about placing an order through this helpline number has been shared by the BBMP commissioner.



News Source: [News18](#) Image Source: Fresherslive

In Pune Zilla Parishad, temporary cards to help 80,000 people access PDS foodgrain

In the first innovation of its kind to help masses access government benefits during the pandemic lockdown, the Pune Zilla Parishad will provide temporary 'ration cards' to more than 80,000 undocumented people in the district, so they can receive foodgrains under the Public Distribution System (PDS). The scheme, which will use one-time Aadhaar authentication, will also enable the home delivery of grains at the gram panchayat level, and will include individuals belonging to the Primitive Tribes and the transgender community who are often left out of the ambit of such benefits.

The job of identifying the beneficiaries has been given to the village police patil, who maintains records of outsiders in a register. The only verification that will be carried out is that of the kitchen of the beneficiary to prove that they qualify for the scheme. The gram panchayats will home-deliver the rations to avoid crowding. An estimated 120 tonnes of grains will be distributed.



News Source: [The Indian Express](#) Image Source: The Hindu

Auto Drivers to Deliver Groceries and Medicines In Bangalore Amidst COVID-19

Lockdown

Three Wheels United (TWU) has launched a programme for auto drivers to provide delivery services for people who are in need of essential goods like medicines and groceries in Bengaluru. Three Wheels United is providing their participating auto drivers with a guaranteed minimum income during this coronavirus pandemic. This has been done since auto-rickshaw drivers have generated less revenue due to decreased activities. The company, other than supporting the auto drivers, is also helping individuals, especially old people by providing them with essential services. It is also helping local shops make money by connecting them to consumers in need.



News Source: [Times of India](#) Image Source: Deccan Herald



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