

Citylinks Partnership: Jabalpur, Madhya Pradesh, India with Sacramento Country, California, USA

Project Name: CityLinks Partnership Jabalpur Municipal Corporation, Madhya Pradesh, India with Sacramento County, California, USA
Client Name: United States Agency for International Development
Country: India
Length of assignment: 2002-2004

Project Brief

Jabalpur is the third largest municipal corporation in the state of Madhya Pradesh with a population of 10,54,336 (as per Census of India 2011) spread over 5,211 sq km. A defense and military hub, it is one of the fastest developing cities in the state. However, while the city's population has grown, the civic services have not developed. Rapid urbanization created inadequate service coverage and poor level of infrastructure. As in other developing Indian cities, Jabalpur Municipal Corporation (JMC) faced challenges in its efforts to effectively manage its finances and generate sufficient revenues to provide quality public services, undertake long-term planning and increase involvement of citizens in the local government. Under the CityLinks Programme 2002-2004 developed by International City/County Management Association (ICMA) and funded by United States Agency for International Development (USAID), Sacramento County, California, US was selected as JMC's partner city. An MoU was signed between the corporations and resource cities to facilitate support in the chosen sectors.

Detailed Description of the Actual Services Provided by UMC

Jabalpur Municipal Corporation along with Sacramento County, California identified two issues as focus sectors for the CityLinks Programme. The first issue was management, handling, processing and disposal of municipal solid waste; the second issue was planning of urban transport elements to mitigate traffic congestions.

1. Solid Waste Management

Jabalpur Municipal Corporation (JMC) and Sacramento County, California identified goals at the onset of the solid waste management project — improvements in garbage collection, establishment of regulated waste transfer stations that would reduce number of trips to the dump, design and construction of a sanitary landfill site. Officials from Sacramento County shared information about door-to-door collection, routing and management practices; public outreach and partnerships to encourage recycling and waste separation at source; design and management of transfer stations and sanitary landfill sites. Arrangements were made to facilitate shift from manual garbage loading to mechanical loading and grates were installed over open sewers to prevent waste water from entering sewers thus reducing the need for workers to enter sewers. JMC and



Sacramento County worked to create awareness about the importance of safe waste disposal, recycling and separation of organic and inorganic waste. Sacramento County also provided technical support in planning, siting and designing regulated waste transfer stations and a new sanitary landfill site.

2. *Traffic Management*

Jabalpur and Sacramento County introduced traffic improvement projects to increase the safety of pedestrians, reduce vehicle collisions by introducing clear rules of the road and ease traffic congestion at intersections in two pilot areas. The partners selected two chowks (intersections) to pilot the introduction of safety features and improvements – they designed directional and explanatory signs in the two chowks and assisted with installation of signs at the chosen places. Sacramento County assisted JMC in development of a public education campaign to educate citizens about changes in traffic management.

